



Holiday Rent Pro

Revolutionizing the Rental Management Industry

In the competitive world of holiday rentals, having the right tools can make all the difference

HolidayRentPro is designed to simplify and enhance every aspect of rental property management, from booking and guest communication to property maintenance and financial management. Using HolidayRentPro will save you time, improve your efficiency, increase guest satisfaction, and maximize your revenue, allowing you to concentrate on providing an excellent service to your guests and owners.

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Key Features

Property Management & Housekeeping

If you manage multiple properties, our software makes it easy to oversee them all from a single dashboard. You can view and manage bookings, guest communication, and maintenance tasks for all your properties, streamlining your operations. You can apply different rates and settings to each property as well as specify the services you provide for them.

Property Details

Main | Calendar | Bookings | Visits | Email Templates

Owner: [Change Owner](#)

Type:

Name:

Description:

Address:

Contract Period:

Max Occupancy: Min Nights: Internet: ☒

Images (8): [Upload New...](#) [Delete All](#) [Download All](#)

[Audit](#) [Archive](#) [+ Add...](#) [Save](#)

Record details of the properties you manage, such as owner details, photos, contractual costs and facilities. There's no limit to the amount of data you can enter.

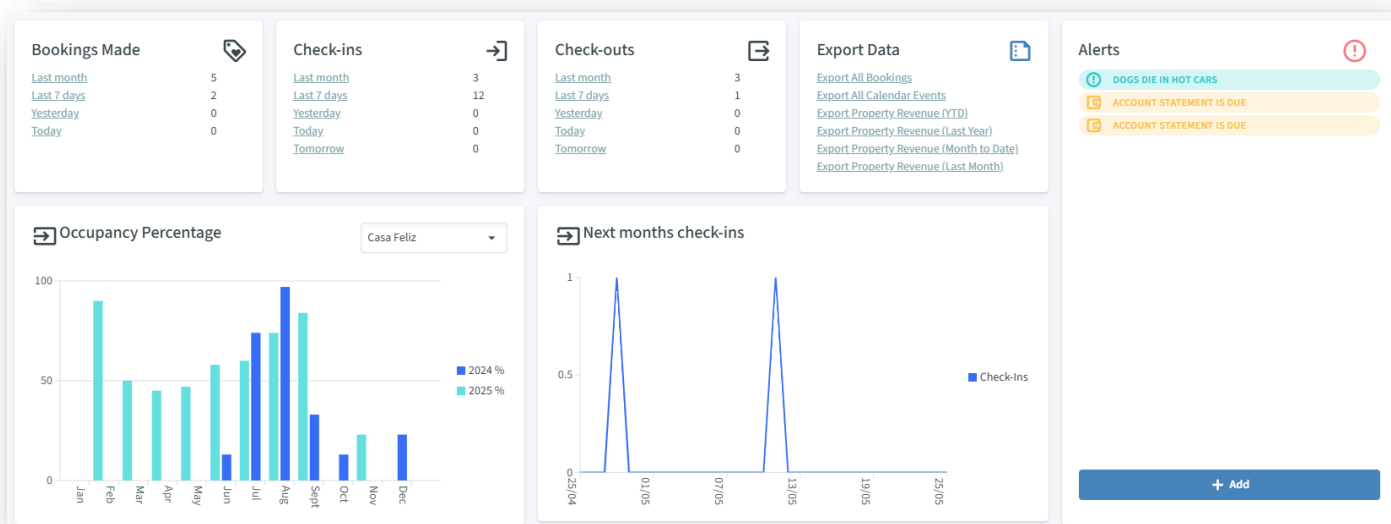
Schedule and track maintenance and housekeeping tasks, ensuring that your rentals are always ready for the next guest. You can assign tasks to specific team members and record information and associated costs to pass on to clients.

Automate the addition of cleaning and laundry requirements on check out, and record information and attribute costs about add-ons such as welcome packs or extra services.

Dashboard

At-a-glance statistics and warnings about attention items, never miss a clean, check-in, or forget to send a statement again.

HolidayRentPro – Overview



Booking Lifecycle & Calendar Management

From start to finish, manage the complete booking lifecycle, including import and export from booking platforms, automated emails, payment reminders and sending of arrival instructions.

The form displays the details for a specific booking, identified by the reference number 4495064525. The information is organized into several sections:

- Property:** Casa Feliz.
- Lead Guest:** P. J. (with a red status icon).
- Contact:** a@a.com and +34 54 1 2.
- Source:** Booking.com.
- Reference:** 4495064525.
- Dates:** Mon, 11 Aug 25 to Thu, 14 Aug 25 (3 Nights).
- Guests:** 4.
- Price:** A field with a note: "The provider manages payments for this booking".
- Requirements:** A grid of service options including Clean, Welcome Pack, Meet & Greet, Laundry, Travel Cot, and Key Handover.
- Pre-Arrival:** Inspection Staff (selected), Key Handover, and Key Handover Details.
- Notes:** A large text area for additional information.

At the bottom of the form, there are five action buttons: Audit, Cancel, Copy, Emails, and Save.

Each property has its own calendar (as well as a combined view) which allows the client or yourselves to block out closed periods, schedule cleans / inspections and view bookings.

With monthly or yearly planner views it's simple to see what's coming up next and identify any missed opportunities.

HolidayRentPro – Overview

Calendar view for July 2025. The calendar shows a grid of dates from Monday to Sunday. Key events and bookings are highlighted:

- July 30:** Spanish (8:00 AM - 9:00 AM)
- July 31:** Spanish (8:00 AM - 9:00 AM)
- August 1:** Spanish (8:00 AM - 9:00 AM)
- August 2:** Spanish (8:00 AM - 9:00 AM)
- August 3:** Spanish (8:00 AM - 9:00 AM)
- August 4:** Spanish (8:00 AM - 9:00 AM)
- August 5:** Spanish (8:00 AM - 9:00 AM)
- August 6:** Spanish (8:00 AM - 9:00 AM)
- August 7:** Spanish (8:00 AM - 9:00 AM)
- August 8:** Spanish (8:00 AM - 9:00 AM)
- August 9:** Spanish (8:00 AM - 9:00 AM)
- August 10:** Spanish (8:00 AM - 9:00 AM)
- August 11:** Spanish (8:00 AM - 9:00 AM)
- August 12:** Spanish (8:00 AM - 9:00 AM)
- August 13:** Spanish (8:00 AM - 9:00 AM)
- August 14:** Spanish (8:00 AM - 9:00 AM)
- August 15:** Spanish (8:00 AM - 9:00 AM)
- August 16:** Spanish (8:00 AM - 9:00 AM)
- August 17:** Spanish (8:00 AM - 9:00 AM)
- August 18:** Spanish (8:00 AM - 9:00 AM)
- August 19:** Spanish (8:00 AM - 9:00 AM)
- August 20:** Spanish (8:00 AM - 9:00 AM)
- August 21:** Spanish (8:00 AM - 9:00 AM)
- August 22:** Spanish (8:00 AM - 9:00 AM)
- August 23:** Spanish (8:00 AM - 9:00 AM)
- August 24:** Spanish (8:00 AM - 9:00 AM)
- August 25:** Spanish (8:00 AM - 9:00 AM)
- August 26:** Spanish (8:00 AM - 9:00 AM)
- August 27:** Spanish (8:00 AM - 9:00 AM)
- August 28:** Spanish (8:00 AM - 9:00 AM)
- August 29:** Spanish (8:00 AM - 9:00 AM)
- August 30:** Spanish (8:00 AM - 9:00 AM)
- August 31:** Spanish (8:00 AM - 9:00 AM)

General Task Management

Create tasks, assign them to staff members and view them in a calendar format with an easy to use drag and drop interface. You can charge owners for tasks as required or use tasks for internal processes.

Task: PC1

Category

Pool Cleaning POOL

Property

Casa Feliz

Authorised

Thu, 10 Apr 25

Cost

150,00 €

Reference

PC1

SubContracted

☒

Description

Clean pool

SubContractor

DC Pool Cleaners Ltd.

Booked For

Thu, 8 May 25

Completed







Completed Date

Notes

Audit

Cancel

Save

7	8	9
	  POOL Casa Feliz/Clean pool	
14	15	16
  REAR Casa Feliz/Full redecoration of	  REP Sea Views/Repair the stairs all	

Financial Management

Costs to the client are automatically calculated based on contracted rates, and booking revenue can be attributed to a client account. Manage client payments and reconcile their accounts with ease. For those one-off items not automatically added, you can choose a manual transaction.

View all your clients account balances in a single place, allowing you to manage credit control easier.

You'll never miss a statement again as our software reminds you when they are due, you can create one at the click of a button and even email automatically to the client!

Owner Account: Emily Rodriguez - (Casa Feliz)

Main Transactions Statements

Transactions since last statement

Opening Balance: -500,00 €

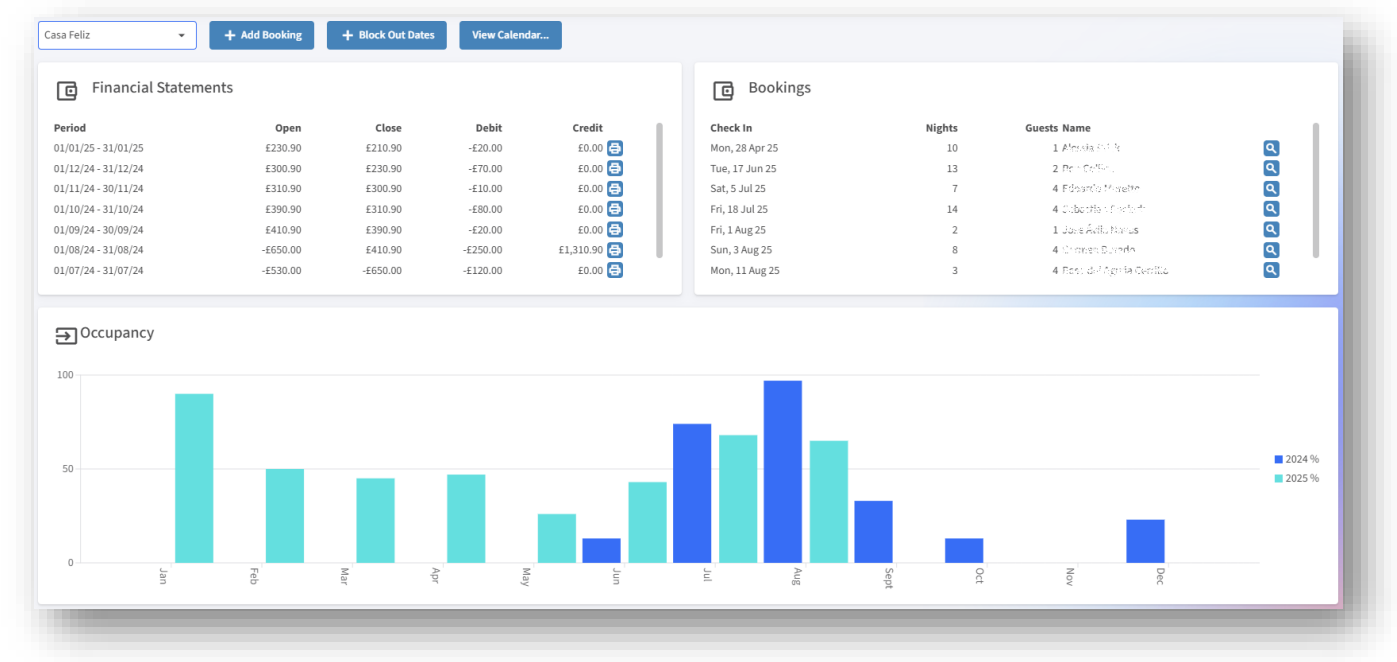
DATE	DESCRIPTION	IN	OUT	BALANCE	
01/06/24	Key holding & Management Sat, 1 Jun 24 to Sun, 30 Jun 24		-10,00 €	-510,00 €	
26/06/24	Key Handover (Booking 4645562952)		-10,00 €	-520,00 €	
30/06/24	Standard Clean - Sun, 30 Jun 24		-70,00 €	-590,00 €	
30/06/24	Laundry - Sun, 30 Jun 24 (3 People)		-40,00 €	-630,00 €	
01/07/24	Key holding & Management Mon, 1 Jul 24 to Wed, 31 Jul 24		-10,00 €	-640,00 €	
08/07/24	Key Handover (Booking 4765039466)		-10,00 €	-650,00 €	
14/07/24	Standard Clean - Sun, 14 Jul 24		-70,00 €	-720,00 €	
14/07/24	Laundry - Sun, 14 Jul 24 (2 People)		-30,00 €	-750,00 €	
14/07/24	Key Handover (Booking 4529757086)		-10,00 €	-760,00 €	
20/07/24	Standard Clean - Sat, 20 Jul 24		-70,00 €	-830,00 €	
20/07/24	Laundry - Sat, 20 Jul 24 (4 People)		-50,00 €	-880,00 €	
21/07/24	Key Handover (Booking 4529757086)		-10,00 €	-890,00 €	
01/08/24	Key holding & Management Thu, 1 Aug 24 to Sat, 31 Aug 24		-10,00 €	-900,00 €	

Audit Create Statement + Add Transaction Save

Owner Portal

For property managers who work on behalf of property owners, HolidayRentPro includes a dedicated owner portal you can provide access to, if required. This allows property owners to view their property's performance, track bookings, and access financial reports, providing them with transparency and peace of mind. They can also add bookings and block out periods, thus preventing the need for constant double keying of information.

HolidayRentPro – Overview



Guest Communication

Effective communication with guests is crucial for a successful rental business. The HolidayRentPro package includes automated messaging tools that allow you to send personalized email messages, providing guests with important information such as check-in instructions, local attractions, and special offers.

Our software can automatically email guests a link to input their traveller details, which then get sent to the Spanish authorities as per the local law. The data they enter is only ever used for this purpose and is not accessible to system users as per GDPR guidelines. Email and system notifications allow you to keep track of guests that haven't completed this in a specific timeframe.

Edit Email Template

Scenario

Sent to the lead guest of a booking prior to check in, with a link to fill in the guest information

Language

English

Languages set up:

Placeholders

Subject

We require guest information for your stay at \$PropertyName\$

Body

X, X'

Font

13px

Format block

<>

Dear \$BookingLeadGuestName\$,
To comply with the Spanish authorities we need to gather information about the guests staying at
\$PropertyName\$.

Please fill in all required information using this link:
\$ExternalBookingLinkUrl\$



















If you are unable to open the link please copy and paste it into your browser.

If you still have problems, please contact \$CompanyName\$ on \$CompanyContactNo\$, or email us at
\$CompanyEmail\$.

Many thanks,

Staff Management

Our software allows you to easily assign staff members or teams to perform housekeeping tasks such as cleaning, laundry, in-person meet & greets and pre-arrival inspections. Keep track of who is doing what on a day-to-day basis.

	NAME	NAT.	PHONE	EMAIL	JOB TITLE	STATUS	
	Carmen Lopez		6345645654	carmenlopez3243@gmail.com	Cleaner	ACTIVE	
	Janicka Declerc		00634565464564	Janickad@gmail.com	Administrator	ACTIVE	
	Isabella Garcia		63456456546	i.garcia@gmail.com	Cleaner	ACTIVE	
	Jackie Snooper		07234234234	jsnooper@gmail.com	Cleaner	ACTIVE	
	Andrew Marks		45435345	asdasdasd@asdasd.com	Administrator	ACTIVE	
	Joanne Pendergast		07881 234567	jo2809@hotmail.com	Administrator	ACTIVE	

Benefits for Customers

Increased Efficiency

By automating many of the time-consuming tasks associated with property management, HolidayRentPro allows you to focus on providing exceptional guest experiences. This leads to increased efficiency and productivity, helping you to scale your business.

Increased Accuracy

As your owners enter their own bookings, you don't have to re-key the information from emails / WhatsApp messages. This reduces the chances of mistakes being made and cuts down on communication.

Enhanced Guest Satisfaction

With features such as automated guest communication, HolidayRentPro ensures that guests receive timely information and updates. This leads to higher guest satisfaction and positive reviews, boosting the property's reputation.

Improved Property Management

With tools for managing maintenance, housekeeping, and financial reporting, HolidayRentPro helps you to keep your property in excellent condition. This reduces the risk of costly repairs and ensures that your property is always ready for guests.

Transparency for Owners

For property managers, the owner portal provides a transparent view of each property's performance. This builds trust with property owners and helps to maintain strong relationships, leading to long-term business success.

Scalability

Whether you manage one property or multiple, HolidayRentPro is designed to grow with your business. Its robust features and user-friendly interface make it easy to manage properties at scale, without compromising on quality or efficiency.

Data Protection

All data in the HolidayRentPro system is stored in EU data centres (AWS) and is encrypted at rest and in transit, meaning that we apply banking levels of security to your information. GDPR compliance is standard. The software has been built using the latest technologies and minimal technical debt. For your peace of mind, we back up the data daily to an off-site medium which is also encrypted.

Further information

For more details, a discussion, or a live demonstration of the HolidayRentPro software please email holidayrentpro@marksonline.co.uk. We will be in touch in due course.